



Fall Protection

Stop Use & Recall Field Service Action

IMMEDIATE ACTION REQUIRED

3M™ DBI-SALA® 16 Foot Talon™ Self Retracting Lifeline

Only Affects Lot Codes 12092430 through 18062730

3M Fall Protection has detected a small quantity of DBI-SALA® 16 Ft. Talon™ Self Retracting Lifelines that are defective due to an assembly error. This notice only applies to the 16 ft version of the Talon; no other versions of the Talon are affected by this condition. There have been no reports of fall-related injuries associated with this condition. However, **this assembly error would result in the unit not arresting a fall, which could result in serious injury or death.**

To remedy this situation, 3M is launching a global Stop Use & Recall Field Service Action to inspect, repair or replace all 16 ft. Talon Self-Retracting Lifelines with lot codes 12092430 through 18062730. Parts produced before or after this lot range are not affected by this notice.

Affected part numbers are: 3101041, 3101045, 3101046, 3101047, 3101048, 3101049, 3101050, 3101050C, 3101051, 3101051B, 3101051C, 3101052 & 3101054.



End-users: Immediately stop using and inspect all 16 ft Talons. If you find an affected 16 ft Talon, take the unit out of service immediately and contact 3M Customer Service at 1-800-387-7484 (ext. 5908) or at 3mcafpserviceaction@mmm.com to return the unit. We will inspect the unit, and repair or replace and return your Talon™ at 3M's expense. To minimize any disruption to your business, we will also provide you with a list of authorized repair centers near you that will complete the inspection and possible repair. If during the inspection, it is determined your Talon requires additional part(s) replacement outside of this action, we will complete all work needed to bring the Talon up to proper operating condition at our expense.

Distributors: Upon receipt of this notice, please contact our Customer Service department at 800-387-7484 (prompt #5908) or email at 3mcafpserviceaction@mmm.com to obtain a listing of units that were sold to you with the affected lot numbers. If you have any of the affected Talons in stock, you should return them to 3M Fall Protection immediately for replacement. Please immediately forward this Stop Use & Recall Notice to any of your

3M Fall Protection

260 Export Boulevard
Mississauga, ON, L5S1Y9
800 387 7484



Fall Protection

Stop Use & Recall Field Service Action

IMMEDIATE ACTION REQUIRED

3M™ DBI-SALA® 16 Foot Talon™ Self Retracting Lifeline

Only Affects Lot Codes 12092430 through 18062730

customers who have purchased affected product from you and provide any assistance requested by your customers to complete the process.

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you or your customers. We appreciate your continued support of 3M Fall Protection products and services.

3M Fall Protection

September 12, 2018