

### **Honeywell Product Notification**

HONEYWELL SAFETY AND PRODUCTIVITY SOLUTIONS

Date:January 13, 2023To:Honeywell Respiratory PPE CustomersSubject:Market Action Notice – PAPR Cartridges SKUs PA7DEHE and PA7OVAGHE

# WARNING! All recipients of this Market Action Notice must read, understand and follow all instructions carefully.

Dear Honeywell Respiratory Protection Customer,

At Honeywell, our mission is to be the global leader in personal protective equipment with innovative solutions that help protect workers and workplaces. Aligned with this commitment, Honeywell issued a Mandatory Stop Use Notice on or about December 22, 2022, related to Powered Air Purifying Respirator (PAPR) Cartridges SKUs PA7DEHE and PA7OVAGHE (guidance on identifying the applicable cartridges found in Addendum A to this Notice). At that time, Honeywell notified customers of a quality issue that could cause possible exposure to carbon and other substances, creating a potential safety issue for the user.

As these PAPR Cartridges do not meet Honeywell's high standards, we are replacing all unopened, unused products produced before November 2022.

#### **REPLACEMENT PROCESS:**

- Confirm purchase of affected product by the Model and Lot Number found in Addendum A.
- For any unopened, unused cartridges, please fill out the attached Honeywell PAPR Cartridges Replacement Order Form along with the Certification found at Addendum B to this Notice.
- Upon receipt of proper documentation and verification by Honeywell, Honeywell will issue replacement products.
- After confirming model and lot number, dispose all applicable cartridges, including unopened and opened/used cartridges, in accordance with local regulations and guidelines.

Honeywell regrets any inconvenience this issue has caused. Honeywell remains committed to worker safety, and we felt it was necessary and prudent to take these actions.

If you need additional information or instruction, please contact:

PPE USA: 1-800-430-5490

PPE Canada: 1-888-212-7233

CustomerServiceInquiryBox@Honeywell.com

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#### Addendum A Identifying the Applicable Cartridges

The Model and Lot Number can be found on the label of the PA7DEHE and PA7OVAGHE Cartridges depicted below:

### DATE CODE EXPLANATION FOR PART NO. PA7OVAGHE & PA7DEHE

LOT NUMBER ON BOTTOM OF CARTRIDGE AND CASE LABEL.



	M	onth co	des		
A		В		С	
January		February		March	
D		E		F	
April		May		June	
G		Н		1	
July		August		September	
J		к		L	
October		Novemb	er	December	
	1	Year coo	des		
19	20	21	2	22	23
2019	2020	2021	20	)22	2023



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### Addendum B

### Honeywell Powered Air Purifying Respirator (PAPR) Cartridges Replacement Order Form

Please complete this form, including the certification on the following page, and email both pages to the Honeywell PPE Customer Service email listed in the table below.

REGION	CX Email	CX Phone
USA	CustomerServiceInquiryBox@Honeywell.com	1-800-430-5490
Canada	CustomerServiceInquiryBox@Honeywell.com	1-888-212-7233
France	ADVROISSY.HSPF@Honeywell.com	+33 1 86 65 56 06
NORDIC	info-nordic.hsp@honeywell.com_	00 46 42 4480433
France/Benelux	info-benelux.hsp@honeywell.com_	+31 (0) 20 5656988
UK	info-uk.hsp@honeywell.com_	+ 44 1256274938
Central Eastern Europe	info-poland.hsp@honeywell.com_	00 48 123966810
Spain	SP56SALESSPAIN@Honeywell.com	00 34 916764521
Portugal/Spain	SP56SALESSPAIN@Honeywell.com	00 34 916764521
Italy	info-italia.hsp@honeywell.com_	00 39 029457627

### HONEYWELL PPE CUSTOMER SERVICE:

Check appropriate box:

 $\Upsilon$  I am a Distributor

 $\Upsilon$  I am an End User

Company Name:

Contact Name:

Title:

Contact Email:

Contact Phone Number:

Shipping Address for replacement product:



### **CERTIFICATION:**

Model Number	Lot Number	Quantity of New Cartridges Disposed	Quantity of Open / Used Cartridges Disposed

I certify that the model numbers and quantities of Honeywell PAPR Cartridges listed above have been removed from service and properly disposed of in accordance with local regulations.

Signature:

Date:\_\_\_\_\_

Title: