



**WARNING: IMPORTANT
FIRE SAFETY NOTICE**

March 24, 2021

**RE: ULC Listed Badger 2.5 Gallon Foam model F-250-C with incorrect
A rating on French Translation on nameplate. ACTION REQUIRED**

Dear Kidde Canada Customer:

At Badger, safety and quality are of paramount importance. We have recently learned of an important potential safety issue that may exist and must be corrected on certain ULC Listed Badger 2.5 Gallon F-250-C (AR-AFFF) models.

Our records indicate that your organization has purchased one or more of the following affected Badger F-250-C fire extinguishers manufactured between October 2007 and November 2012. Due to this **action is required on your part**. Please instruct your sales, design, purchasing, installation, and service personnel to read the below carefully and take the Required Field Actions (see below).

If you are a distributor and/or have sold the Potentially Affected Product (see below) to an end-customer, then we ask that you communicate this information to the potentially affected end-user as described in the instructions provided below.

Issue

In 2007, UL/ULC modified the class A test requirements to incorporate fire panel testing. Prior to 2007, the Badger F-250-C model successfully achieved a 2-A rating under the original test requirements, but with the introduction of the fire panel testing, it was determined that the Badger F-250-C does not meet the revised 2-A fire test requirements.

The class rating is identified on the rear nameplate/product label in both English and French languages. When the class A test requirements changed in 2007, the rear nameplate should have been updated to reflect a 1-A rating in both English and French languages. We recently identified that Badger F-250-C models produced between **October 2007 through November 2012** have a rear nameplate which incorrectly lists a 2-A rating in the French portion of the ULC manifest (as shown in Figure 1). The English section correctly lists a 1-A rating.

If the extinguisher was selected and installed per NFPA-10 to meet the minimum 2-A rating for a single extinguisher within a light hazard occupancy or ordinary hazard occupancy, the Badger F-250-C does not meet these requirements and may not extinguish the fire creating a potential for personal injury or property damage. This Safety Notice provides a summary of the Required Action required on your part.

Identifying affected products

This notice applies to ULC Listed F-250-C models manufactured between October 2007 and November 2012.

Figure 1 below shows the location of the French portion of the ULC manifest which contains the incorrect 2-A fire rating.

Figure 1: Location of incorrect 2-A fire rating

AFF F OAM EXTINGUISHANT
NOMINAL FACTORY CHARGE: 2.5 US GAL. (9.46 LITRES)
MODEL: F-250-C
NOZZLE PART NO. 23687.
CHARGE DE MOUSSE AFF
NOMINAL 2.5 US GALLONS (9.46 LITRES)
NO. PIÈCE DE LA LANCE 23687
MAINTENANCE: INSPECT MONTHLY OR MORE FREQUENTLY IF NECESSARY TO DETERMINE THAT THE HOSE AND NOZZLE ARE UNOBSTRUCTED, THAT THE EXTINGUISHER IS PROPERLY PRESSURIZED, AND THAT THE LOCK SEAL IS INTACT. RECHARGE IF PRESSURE IS BELOW OPERABLE RANGE AT NORMAL TEMPERATURES.
ENTRETIEN: INSPECTER TOUTS LES MOIS OU PLUS SOUVENT SIL Y A LIEU, AFIN DE S'ASSURER QUE LE TOYAU ET LE ROBINET NE SONT PAS OBSTRUÉS, QUE L'EXTINCTEUR EST MIS SOUS PRESSION ADEQUATEMENT, ET QUE LE SŒAU DE VERROUILLAGE EST INTACT. RECHARGER L'EXTINCTEUR SI LA PRESSION SE SITUE EN DESSOUS DE L'INTERVALLE DE FONCTIONNEMENT A DES TEMPERATURES NORMALES.
CAUTION: DO NOT INCINERATE. CONTENTS UNDER PRESSURE. DO NOT EXPOSE TO TEMPERATURES OVER 120 F (49 C). IMPROPER OR CARELESS USE MAY CAUSE SEVERE BODILY INJURY OR PROPERTY DAMAGE. NEVER FILL WITH CALCIUM CHLORIDE OR ANTIFREEZE OF ANY TYPE. EXTINGUISHER TO BE INSTALLED, MAINTAINED, INSPECTED AND TESTED IN ACCORDANCE IN THE UNITED STATES WITH THE STANDARD OF THE NATIONAL FIRE PROTECTION ASSOCIATION TITLED "PORTABLE FIRE EXTINGUISHERS", NFPA NO. 10 AND IN CANADA WITH THE NATIONAL FIRE CODE OF CANADA. MEETS DOT REQUIREMENTS. TESTED TO 300 PSI (2069 KPA). HYDROSTATIC RETEST EVERY 5 YEARS. SUITABLE FOR USE AT TEMPERATURES FROM: 35 F TO 120 F (1.7 C TO 49 C). GROSS WEIGHT (WITH HOSE): 27 LBS. 10 OZ. ± 4 OZ. (12.55 KG. ± 0.11 KG.)
MISE EN GARDE: NE PAS INCINERER. LE CONTENU SOUS PRESSION. NE PAS EXPOSER A DES TEMPERATURES SUPERIEURES A 120 F (49 C). UNE MAUVAISE UTILISATION OU UN USAGE NEGLIGEANT PUE ETRE LA CAUSE DE BLESSURES GRAVES OU DE DAMMAGE A LA PROPRIETE NE JAMAIS REMPLIR A VEC DU CHLORIDE DE CALCIUM OU ANTIGEL D'AUCUNE SORTE. L'EXTINCTEUR DOIT ETRE INSTALLE, INSPECTE, ENTRETENU ET TESTE CONFORMEMENT POUR LES ETATS-UNIS; AUX STANDARDS DE LA "NATIONAL FIRE PROTECTION ASSOCIATION" INTITULEE "PORTABLE FIRE EXTINGUISHERS" NFPA NO. 10 ET POUR LE CANADA AVEC LE CODE DE FEU CANADIEN. SE CONFORME AUX NORMES DOT. TESTE A 300 PSI (2069 KPA).
HYDROSTATIQUE
TOUTS LES 5 ANS. TEMPERATURES D'UTILISATION DE 35 F A 120 F (1.7 C A 49 C). POIDS BRUT (AVEC BOYAU) 27 LBS. 10 OZ. ± 4 OZ. (12.55 KG. ± 0.11 KG.).
24239H
BADGER FIRE PROTECTION
MADE IN MEXICO
CHARLOTTESVILLE, VA 22911 TELEPHONE (434) 973-4361 www.badgerfire.com

RECHARGE IMMEDIATELY AFTER ANY USE. RETURN TO AN AUTHORIZED SERVICE ORGANIZATION FOR RECHARGING. PARTIAL DISCHARGE MAY CAUSE EXTINGUISHER TO LEAK. HAVE EXTINGUISHER RECHARGED WITH AFF CHARGE PART NUMBER (23702) AND 18.6 LBS. (8.45 KG.) OF POTABLE WATER. DO NOT EXPOSE EXTINGUISHER TO FREEZING TEMPERATURES. PRESSURIZE WITH NITROGEN OR DRY AIR TO SPECIFIED PRESSURE BY AN AUTHORIZED SERVICE TECHNICIAN IN ACCORDANCE WITH SERVICE MANUAL BP84A.
CONTENT: AFF LIQUID FOAM CONCENTRATE / WHMIS 1-0-0 / (2-METHOXYMETHYLETHOXY) PROPANOL / NUISANCE SKIN AND EYE IRRITANT / CONTENT UNDER PRESSURE.
RECHARGER IMMEDIATEMENT APRES TOUTE UTILISATION.
RETOURNER AU SERVICE D'ENTRETIEN AUTORISE POUR RECHARGER L'EXTINCTEUR. UNE DECHARGE PARTIELLE PEUT CAUSER DES FUITEES. S'ASSURER DE RECHARGER L'EXTINCTEUR AVEC. RECHARGER AVEC UNE CHARGE DE MOUSSE AFF (23702) ET 18.6 LBS. (8.45 KG.) D'EAU POTABLE NE PAS EXPOSER L'EXTINCTEUR A DES TEMPERATURES DE CONGELATION. METTRE SOUS PRESSION AVEC DE L'AZOTE OU DE L'AIR SEC. JUSQU'A L'OBTENTION DE LA PRESSION SPECIFIEE PAR UN TECHNICIEN D'ENTRETIEN CERTIFIE EN CONFORMITE AVEC LE MANUEL D'ENTRETIEN BP84A.
CONTENU: CONCENTRE DE MOUSSE AFF / WHMIS 1-0-0 / (2-METHOXYMETHYLETHOXY) PROPANOL / ERITANT POUR LA PEAU ET LES YEUX / CONTENU SOUS PRESSION.

THIS BAR CODE FOR PLACEMENT ONLY
MODEL: F-250-C
ULC LISTED
FOAM FIRE EXTINGUISHER CLASSIFICATION:
1-A, 30-B
TESTED TO CAN/ULC-5554
EXTINCTEUR A MOUSSE CLASSIFICATION:
2-A 30-B
MIS A L'EPREUVE SELON CAN/ULC-5554.
NO.XX-XXXXXX
THIS BAR CODE FOR PLACEMENT ONLY

Incorrect 2-A fire rating

Required Action


If Badger F-250-C extinguisher was selected and installed per NFPA-10 to meet the minimum 2-A rating for a single extinguisher within a light hazard occupancy or ordinary hazard occupancy, a suitable extinguisher should be identified and immediately installed.

If Badger F-250-C was selected and installed based on the 1-A rating as listed in the English portion of the nameplate, cross out 2-A rating identified in the French portion of the nameplate with permanent ink as shown in figure 2 below. This should be performed during the next annual inspection or annual maintenance procedure. Reference Identifying Affected Products section above and the information below for identification of affected products and actions that should be taken.

Figure 2: Cross out incorrect 2-A fire rating

AFFF FOAM EXTINGUISHANT
 NOMINAL FACTORY CHARGE: 2.5 US GAL. (9.46 LITRES)
 MODEL: F-250-C
 NOZZLE PART NO. 23687.
 CHARGE DE MOUSSE AFFF
 NOMINAL 2.5 US GALLONS (9.46 LITRES)
 NO. PIECE DE LA LANCE 23687
MAINTENANCE: INSPECT MONTHLY OR MORE FREQUENTLY IF NECESSARY TO DETERMINE THAT THE HOSE AND NOZZLE ARE UNOBSTRUCTED, THAT THE EXTINGUISHER IS PROPERLY PRESSURIZED, AND THAT THE LOCK SEAL IS INTACT. RECHARGE IF PRESSURE IS BELOW OPERABLE RANGE AT NORMAL TEMPERATURES.
ENTRETIEN: INSPECTER TOUS LES MOIS OU PLUS SOUVENT SI IL ALIEU, AFIN DE S'ASSURER QUE LE TOYAU ET LE ROBINET NE SONT PAS OBSTRUÉS, QUE L'EXTINCTEUR EST MIS SOUS PRESSION ADEQUATEMENT, ET QUE LE SCEAU DE VERROUILLAGE EST INTACT. RECHARGER L'EXTINCTEUR SI LA PRESSION SE SITUE EN DESSOUS DE L'INTERVALLE DE FONCTIONNEMENT A DES TEMPERATURES NORMALES.
CAUTION: DO NOT INCINERATE. CONTENTS UNDER PRESSURE. DO NOT EXPOSE TO TEMPERATURES OVER 120 F (49 C). IMPROPER OR CARELESS USE MAY CAUSE SEVERE BODILY INJURY OR PROPERTY DAMAGE. NEVER FILL WITH CALCIUM CHLORIDE OR ANTIFREEZE OF ANY TYPE. EXTINGUISHER TO BE INSTALLED, MAINTAINED, INSPECTED AND TESTED IN ACCORDANCE IN THE UNITED STATES WITH THE STANDARD OF THE NATIONAL FIRE PROTECTION ASSOCIATION TITLED "PORTABLE FIRE EXTINGUISHERS", NFPA NO. 10 AND IN CANADA WITH THE NATIONAL FIRE CODE OF CANADA. MEETS DOT REQUIREMENTS. TESTED TO 300 PSI (2069 KPA). HYDROSTATIC RETEST EVERY 5 YEARS. SUITABLE FOR USE AT TEMPERATURES FROM: 35 F TO 120 F (1.7 C TO 49 C). GROSS WEIGHT (WITH HOSE): 27 LBS. 10 OZ. ± 4 OZ. (12.55 KG. ± 0.11 KG.)
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 TOUS LES 5 ANS. TEMPERATURES D'UTILISATION DE 35 F A 120 F (1.7 C A 49 C). POIDS BRUT (AVEC BOYAU) 27 LBS. 10 OZ. ± 4 OZ. (12.55 KG. ± 0.11 KG.)
 24239H

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 CONTENU: AFFF LIQUID FOAM CONCENTRATE / WHMIS 1-0-0 / (2-METHOXYMETHYLETHOXY) PROPANOL / NUISANCE SKIN AND EYE IRRITANT / CONTENU UNDER PRESSURE.
 RECHARGER IMMEDIATEMENT APRES TOUTE UTILISATION. RETOURNER AU SERVICE D'ENTRETIEN AUTORISE POUR RECHARGER L'EXTINCTEUR. UNE DECHARGE PARTIELLE PEUT CAUSER DES FUITES. S'ASSURER DE RECHARGER L'EXTINCTEUR AVEC. RECHARGER AVEC UNE CHARGE DE MOUSSE AFFF (23702) ET 18.6 LBS. (8.45 KG.) D'EAU POTABLE NE PAS EXPOSER L'EXTINCTEUR A DES TEMPERATURES DE CONGELATION. METTRE SOUS PRESSION AVEC DE L'AZOTE OU DE L'AIR SEC JUSQU'A L'OBTENTION DE LA PRESSION SPECIFIEE PAR UN TECHNICIEN D'ENTRETIEN CERTIFIE EN CONFORMITE AVEC LE MANUEL D'ENTRETIEN BP94A.
 CONTENU: CONCENTRE DE MOUSSE AFFF / WHMIS 1-0-0 / (2-METHOXYMETHYLETHOXY) PROPANOL / ERITANT POUR LA PEAU ET LES YEUX / CONTENU SOUS PRESSION.

THIS BAR CODE FOR PLACEMENT ONLY
MODEL: F-250-C

FOAM FIRE EXTINGUISHER CLASSIFICATION:
 1-A, 30-B
TESTED TO CAN/ULC-5554
EXTINCTEUR A MOUSSE CLASSIFICATION:
 1-A, 30-B
MIS A L'EPREUVE SELON CAN/ULC-5554.

NO.XX-XXXXXX
THIS BAR CODE FOR PLACEMENT ONLY

BADGER FIRE PROTECTION MADE IN MEXICO
 CHARLOTTESVILLE, VA 22911 TELEPHONE (434) 973-4361 www.badgerfire.com

← Cross out 2-A fire rating

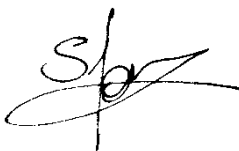
Next Steps

1. Review your records to identify the location, quantity and Required Action for the Potentially Affected Products you received,
2. Notify the affected end-customers of the issue within 30 days of receiving this Safety Notice and schedule the Required Action. Please keep records of these transmittals so you can report in the Reply to Us form of completing this step.
 Note: See Required Actions above to determine the installations requiring immediate or next inspection actions.
3. Visit the required sites to perform the Required Action.
4. Complete the Reply to Us questions below.

Questions or Concerns

Thank you for your continued support in Badger products. If you have any questions, please do not hesitate to contact Kidde Canada customer service at 1-800-565-1976.

Best Regards,



Stuart Jones
Quality Leader

Badger Fire Protection
1016 Corporate Park Drive
Mebane, NC 23702

Stuart Jones
Quality Leader



Kidde Canada Inc.
340 Four Valley Drive
Vaughan, ON L4K 5Z1
1-800-565-1976
www.kiddecanada.com

March 24, 2021



WARNING: IMPORTANT
FIRE SAFETY NOTICE

ACTION REQUIRED: REPLY TO US

Email: orders.kiddecanada@carrier.com

Fax: [1-877-660-4670](tel:1-877-660-4670)

**RE: ULC Listed Badger 2.5 Gallon Foam model F-250-C with incorrect
A rating on French Translation on nameplate.**

In order to ensure that the Required Actions are understood and performed we require you to:

1. Fill in the information below and submit this document using the button below within **2 weeks** of this letter.
2. Revert back to us upon completion of mandatory field actions.

I hereby confirm that

<input type="checkbox"/>	I have received, read and understand the contents of this Safety Notice [03-24-2021] and have flowed down the Safety Notice to sales, design, purchasing, installation and service personnel to read the below carefully and take the Required Field Actions.
<input type="checkbox"/>	I have already carried out the field upgrade/replacement/remediation (select as appropriate below) of the potentially affected products.
<input type="checkbox"/>	Field upgrade
<input type="checkbox"/>	Product replacement
<input type="checkbox"/>	Remediation (i.e. crossing out 2-A rating)
<input type="checkbox"/>	I will perform the Required Action to upgrade/replacement/remediation potentially affected product and will contacting Customer Service if I require further support.
<input type="checkbox"/>	I do not wish to participate in this Remediation Program and I do not require Carrier to support to keep my system line with safety standards. Please explain why:
<input type="checkbox"/>	I intend to communicate this Safety Notice to my potential affected end-customers, and to ensure that the required field actions are performed.

Full Name	Date	Signature