

Bulletin No. 2023057

DATE: May 25, 2023
TO: Authorized ANSUL® Extinguisher Distributors
FROM: Product Management - Portables and Agents
SUBJECT: SENTRY Water and SENTRY Industrial Extinguisher Safety Notice

 **WARNING**

IMPORTANT SAFETY NOTICE
If you own, sell or service SENTRY Water / SENTRY Industrial dry chemical Fire Extinguisher, please read and follow the instructions of this BULLETIN

Johnson Controls (JCI) provides high quality, UL/ULC listed, Stored Pressure Fire Extinguishers. As part of our rigorous manufacturing processes, we take several different steps to help ensure that the product delivered to our customers is of the highest quality.

Johnson Controls has identified a potential quality issue with a limited quantity of extinguishers produced between November 1, 2021, and July 13, 2022.

The affected models may have handles and push levers with incorrect materials, which could result in visual corrosion on the components. Johnson Controls recommends these units be checked for handle and push lever corrosion during the next inspection. If units are discovered with visual corrosion, Johnson Controls will provide replacement components to service these units. Below are the details on the potentially affected models and details for servicing the units.

Affected Parts

Part Number	Description
430847	W02-1 Water Unit, UL & ULC
436583	AA10SI Shipping Assembly
436586	PK10SI Shipping Assembly
434750	AA20I-1 Shipping Assembly
429012	PK20I Shipping Assembly

Action

SENTRY Water and Industrial dry chemical fire extinguishers shipped between November 2021 and July 2022 should have the valve visually inspected and if required, replaced at their next service cycle.

Inspection Requirements:

- When conducting your normal service at a site, inspect the extinguishers and confirm the following:
 - o **The handle and push lever on the valve assembly shall be non-magnetic.**
 - Using a magnet, such as a neodymium magnet from McMassey-Carr (5862K124) or a Sentry Magnetic Hose Retainer (Part No. 447404), if it sticks to the handle or push lever, a replacement valve assembly is recommended. If the magnet does not stick, the valve assembly is conforming, and no further action is needed.
 - o The valve handle or push lever shall have no visible corrosion. If visual corrosion is present, a replacement valve assembly is recommended.
- If during routine service it is found the valve assembly is non-conforming, it should be replaced. Please contact marinettewarranty@tycoint.com for a replacement valve at no charge.
- In preparation of the valve replacement request, please be prepared to provide the following information regarding the extinguisher:
 - o Model Number
 - o Quantity
 - o Serial Number located on the nameplate
 - o Original purchase order, or sales order number
- Complete the replacement according to the Operation, Recharge, Inspection, and Maintenance Manual(s).

Valve Replacement Instruction

All other routine inspections should be performed according to SENTRY/CLEANGUARD Dry Chemical and Clean Agent Hand Portable Fire Extinguishers Operation, Recharge, Inspection, and Maintenance Manual (Part No. 430141) *Page 13 – 16* and / or SENTRY Water Fire Extinguisher – Model W02-1 – Assembly, Operation, Recharge, Inspection and Maintenance Manual (Part No. 429442) *Page 11 – 12*.

Should you have any questions regarding this bulletin, please contact your Territory Sales Manager or Technical Services as noted below.

Thank you for your continued support of SENTRY brand fire extinguishers.